

TECHNOLOGY AND SOCIAL DETERMINANTS OF HEALTH (SDoH) REFERRALS... WHERE ARE WE?



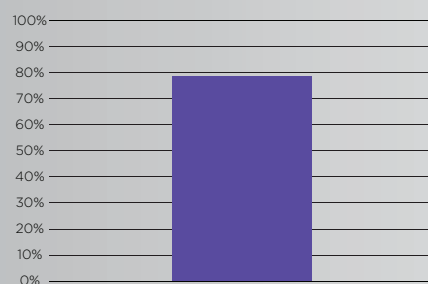
While healthcare providers have long recognized a patient's social environment can impact patient compliance, only recently have Social Determinants of Health (SDoH) been widely considered in the discharge planning process. Explore how healthcare organizations are supporting referrals to community social support organizations via technology inside this report.

Patient compliance with discharge plans are critical to improved population health outcomes. While healthcare providers have long recognized a patient's social environment can have a remarkable impact on patient compliance (e.g. patients with positive social support systems and resources are at an increased likelihood of complying with discharge instructions and by extension experiencing more positive health outcomes), only recently have Social Determinants of Health (SDoH) been widely elevated as a vital consideration in the discharge planning process. As such, it is significant to consider how healthcare organizations are supporting referrals to community social support organizations via technology as technology may improve the efficiency and efficacy of the referral process.

Findings from the 2021 DHMW survey reveal that the majority of healthcare provider organizations use some type of technology when referring patients to a community social services organization. Furthermore, of those using a technological resource to support the referral, the EMR is the most commonly leveraged technology, followed by a 3rd party technology. That said, the findings also suggest that roughly half of responding organizations are dependent upon only one type of technological modality when making these referrals.

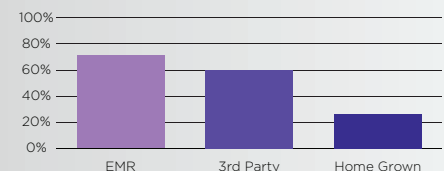
In managing patient care, what technologies are you using to connect to community organizations for Social Determinants of Health (SDoH) referrals?

Percent of organizations using technology when making a social services referral

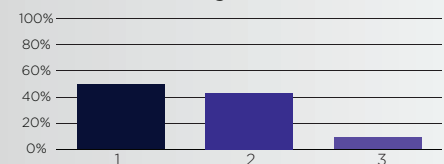


2021 Digital Health Most Wired Survey
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Percent of organizations using technology when making a social services referral



Percent of organizations using varied technology modalities when making a social services referral



Digital Health Analytics (DHA) is a global market intelligence and survey research hub for digital health technology. Provided by the College of Healthcare Information Management Executives (CHIME), DHA was created in 2022 as the gateway for provider organizations and companies to better understand how digital technology supports leaders in transforming health and care and delivering data insights that help them make the greatest business impact possible.

